

Brighter Futures – Rough Sleepers Team

Description: Call the Rough Sleepers Team to tell them about someone sleeping rough in Newcastle-under-Lyme, Stoke-on-Trent or the Staffordshire Moorlands.

Phone: 0800 970 2304 (free)

Website URL: <https://www.brighter-futures.org.uk>

Centrepoint

Description: A UK charity which provides accommodation and support to homeless young people (aged 16 to 25).

Helpline: 0808 800 0661

Website URL: <https://www.centrepoint.org.uk>

Citizens Advice

Description: Provide advice and information on a range of issues, such as housing rights, welfare rights and benefits, money and debt, consumer issues and employment rights.

Mondays and Wednesdays 10am to 1pm.

Phone Housing Advice 01782 408690 - if your home is at risk

Email: advice@snsCab.org.uk

Website URL: <https://www.citizensadvice.org.uk>

P3

Description: Enables members of the public to connect people sleeping rough with the local services that can support them. Supports homeless in Derbyshire and the Staffordshire Moorlands.

Phone: 0808 1968 1999

Email: dot@p3charity.org

Website URL: <https://www.p3charity.org/services/derbyshire-street-outreach>

Sanctuary Housing

Description: Provide affordable and social housing.

Phone: 0800 131 3348 – to report a repair.

Website URL: <https://www.sanctuary-housing.co.uk>

Shelter

Description: Help people struggling with bad housing or homelessness through advice, support and legal services.

Helpline: 0808 800 4444

Website URL: <https://england.shelter.org.uk>

The Macari Centre

Address: 4 Regent Road, Hanley, Stoke-on-Trent ST1 3EG

Description: Provide support and safe, secure shelter for the homeless and people in need.

Phone: 07500 771 682

Website URL: <https://www.macari-foundation.co.uk>

YMCA

Address: Harding Road, Hanley, Stoke-on-Trent ST1 3AE

Description: Provide accommodation for young people in a safe and supportive living environment. Offer a range of education, skills-based training, placement and apprenticeship schemes.

Phone: 01782 222376

Email: hello@ymcans.org.uk

Website URL: <https://ymcans.org.uk>