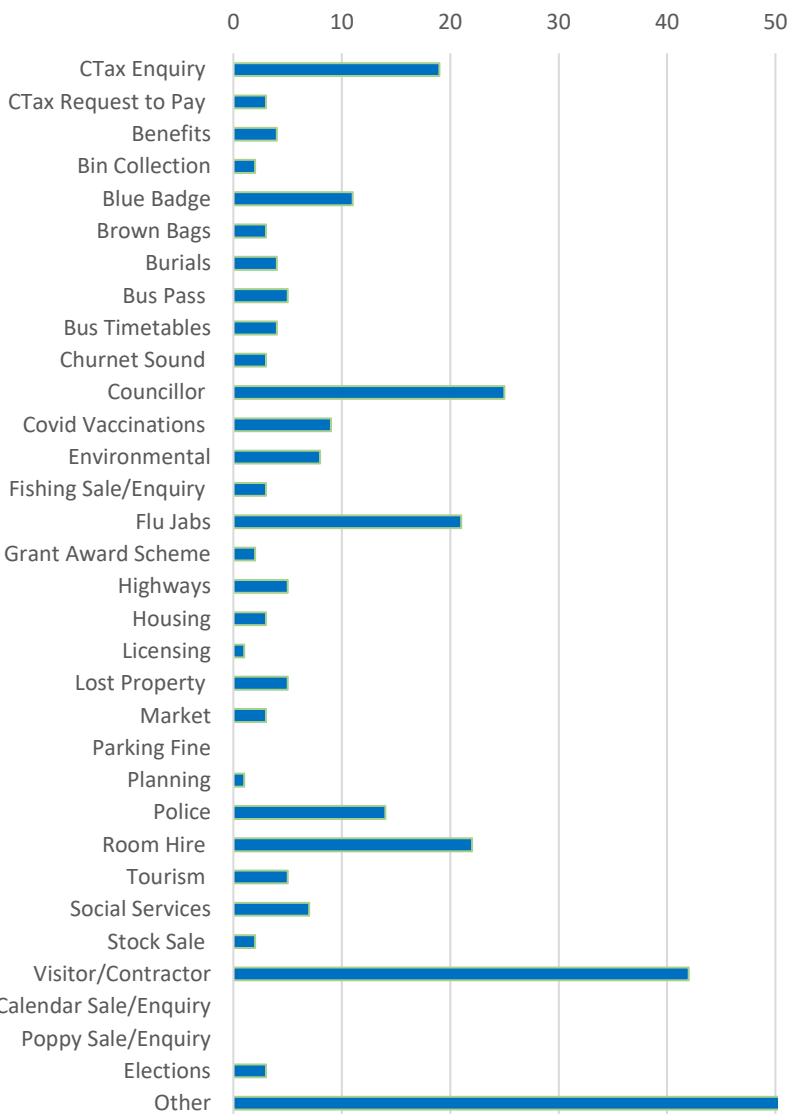




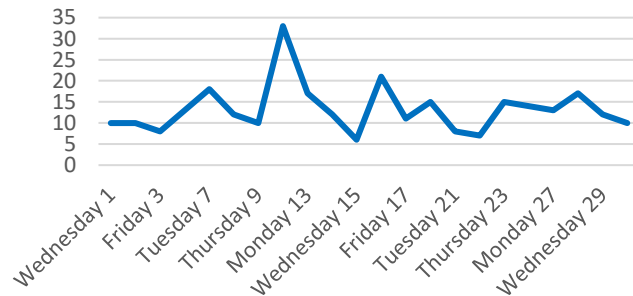
Biddulph Town Hall Reception : September 2021



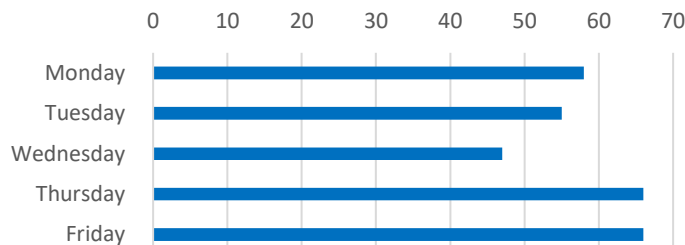
Total Queries by Category



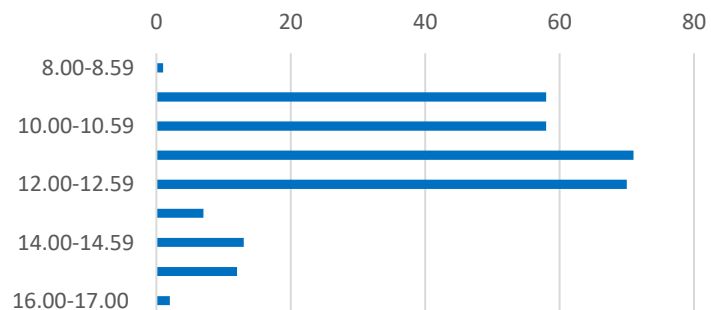
Overall Demand



Demand by Day



Demand by Time



Reception open 9am to 1pm Monday to Friday and 2pm to 4pm Mondays and Tuesdays.

292 queries handled – 76 more than in August.

25/292 (9%) queries handled between 2pm and 4pm.

39/292 (13%) = SMDC queries (a decrease of 12% from August).

5 x Biddulph Grange Country Park Fishing Tickets sold = £35.

Sales = £22 (18 brown bags, 1 notebook, 1 notecards, 2 postcards, 1 jute bag and 1 pen).

Room hire enquiries increased from 5 in August to 14 in September.

Requests to speak to the Police increased from 5 in August to 14 in September.

Tea with the Town Council took place on Friday 10 September (creating a spike in demand).

TOP 3 QUERIES



Visitors to the Town Hall



Councillors



Flu Jabs