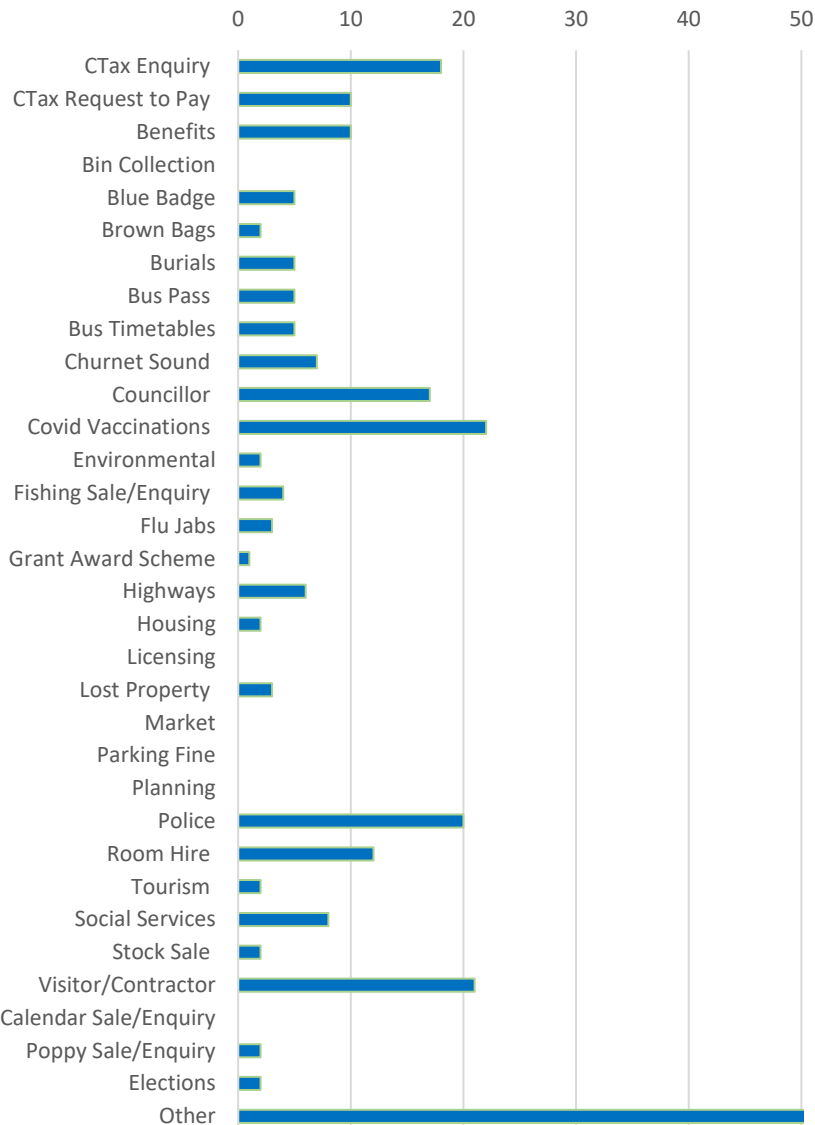




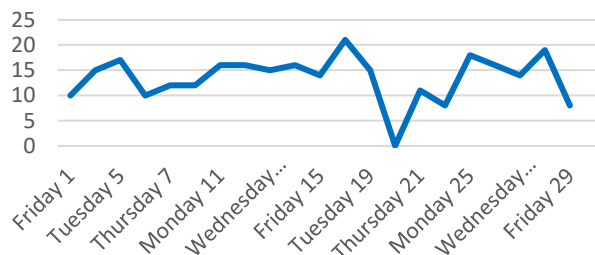
# Biddulph Town Hall Reception : October 2021



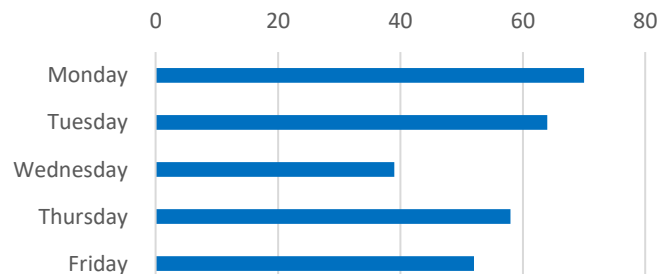
## Total Queries by Category



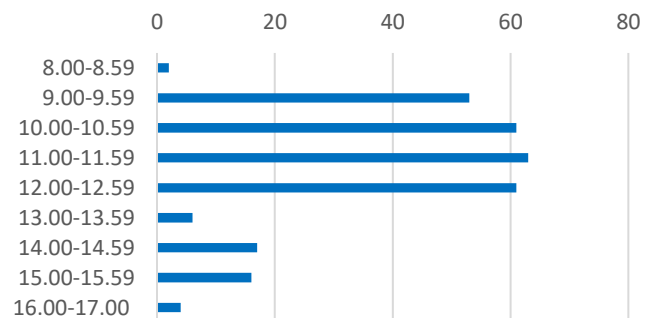
## Overall Demand



## Demand by Day



## Demand by Time



Reception open 9am to 1pm Monday to Friday and 2pm to 4pm Mondays and Tuesdays.

283 queries handled – 9 less than in September.

Reception closed Wednesday 20 October for training.

46/283 (16%) = SMDC queries (an increase of 3% from September)

7 x Biddulph Grange Country Park Fishing Tickets sold (2 at The Hideaway) = £49.

Sales = £13.40 (17 brown bags, and 1 torch).

Requests to speak to the Police increased from 14 in September to 20 in October.

19/87 (22%) of the 'Other' category queries were related to the Knypersley/Conway Road Survey

## TOP 3 QUERIES



Council Tax



Covid & Flu Jabs



Visitors to the Town Hall